



A message from

Customer Network Solutions

Correct installation of floodlights and connection boxes

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We have identified recent examples of floodlights being installed incorrectly in the field.

Please ensure floodlights are installed in accordance with the approved design, including the specified upcast angle of the light. The required angle is shown on the design and must be followed at installation.

In addition, the connection box must be orientated correctly to prevent water ingress. While the floodlight angle is identified on the design, installers must also ensure the connection box is turned so it is positioned in a way that does not allow water to enter.

Please note:

- the floodlight upcast angle must be installed exactly as shown on the design
- the connection box must be turned to the correct orientation to prevent water ingress
- both requirements must be checked at the time of installation

For clarity:



This image shows the floodlight and connection box mounted incorrectly



This image shows the correct mounting arrangement

Please ensure installation teams are made aware of this requirement and that all future installations are completed accordingly.

Kind regards,

Customer Network Solutions