



A message from

Customer Network Solutions

Enabling safe access to assets with excavations

1 April 2026

What happened

Endeavour Energy staff, Accredited Service Providers (ASP) and general public workers working near Endeavour Energy assets whilst performing excavation and other construction, haven't been providing adequate, secure and safe access/egress to our assets.

This exposes our workers to the risk of a fall, especially during switching activities.

What has been done

- Endeavour Energy has confirmed with staff that, when identified, they are required to report these types of events, so that the sites can be addressed.
- We are reviewing and updating our internal documents to improve information for our staff, and encourage ASPs to do the same
- We have established a Work Practice Review Committee (WPRC) who will investigate opportunities to improve access e.g. equipment and set-ups methods

What you need to do

Excavation sites must be secure at all times, especially when unattended. If network assets are present within the excavation area, safe access and egress is required. In order of preference, ways to achieve this are:

- ✓ Consider isolation of the asset before excavation commences, and the asset stays deenergised until excavation can be backfilled
- ✓ Backfill the excavation
- ✓ Install portable composite temporary work platforms (TWP) (Photo 1)
- ✓ Set up multiple adjustable aluminum extension planks (Photo 2) with walk boards (standard marine plywood; minimum 19mm thick) suitably overlapped

We are asking our staff to, before accessing an asset with an excavated area, complete a risk assessment, assessing the safe access and egress. If access/egress is not safe, Endeavour Energy staff are required to stop work, to report this internally and raise a safety enquiry.

Examples of inadequate access are:

- ✗ Walk board less than 19mm thick
- ✗ Deteriorated walk board
- ✗ Pallets
- ✗ Mesh or construction fence laid flat
- ✗ Exposed gaps/holes



Photo 1: Portable composite temporary work platform



Photo 2: Adjustable Aluminum Extension Platform

Kind regards,

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